**Summary of Qualifications**Certified and experienced security guard with a strong track record in security operations, customer service, and equipment handling. Committed to professionalism and continuous skill development. Adept at adapting to diverse situations, maintaining composure under pressure, and resolving challenges effectively.

**Skills**

* Excellent communication and customer service abilities
* Proficient in Microsoft Office Suite
* Security operations expertise
* Computer assembly and troubleshooting

**Certificates & Licenses**

* Fire Guard for Fitness (F01)
* NYS Security License
* 8-Hour Pre-Assignment Security Certificate
* 16-Hour On-the-Job Security Certificate

**Professional Experience**

**Security Officer**Allied Universal Security – Brooklyn, New York   
*March 2023 – December 2023*

* Monitored and controlled access to restricted areas to ensure a secure environment.
* Conducted regular patrols to detect and prevent security breaches or hazards.
* Responded promptly to alarms, incidents, and emergencies with appropriate measures.
* Maintained detailed incident and activity logs for accountability.
* Provided excellent customer service while enforcing security protocols.

**Amazon Fulfillment Center Warehouse Associate**JFK8 - Staten Island, NY  
*10/2021 – March 2023*

* Receive and store inventory accurately.
* Troubleshoot operational issues and ensure product quality compliance.
* Inspect products for damages and labeling errors.
* Lift and handle packages weighing up to 50 lbs.

**Event Security Officer**CSS Security – Brooklyn, NY  
*7/2018 – 10/2021*

* Verify identification to ensure compliance with age restrictions.
* Operate detection devices to screen individuals and prevent prohibited items.
* Maintain a safe environment by addressing disturbances promptly.
* Monitor premises and control access to ensure security.

**Education  
Penn Foster High School Diploma**Brooklyn Job Corps Academy – 2018